

Clinigence MSSP Registry End-User Training PY 2020



Agenda – End-User Training

- The ACO Reporting Timeline
- The Submission Process
 - Ranked Patients
 - Completed & Skipped Patients
- The Clinigence MSSP Registry
 - Logging In
 - Navigating
 - The Front Page
- The Collection Process
 - Entering the data
 - Approving the data
- Using Comments

PY 2020 Reporting Timeline



ACO Reporting Timeline

- **November 8, 2020 – November 21, 2020**
 - ACO completes the organization census of providers, practices, TINs and NPIs.
 - ACO and Clinigence establish the EIDM Web Interface Submitter roles.
- **January 4, 2021**
 - ACO or Clinigence downloads the Beneficiary Sample file from the CMS.
- **January 7, 2021**
 - Clinigence MSSP Registry end-user training

ACO Reporting Timeline

- **January 4 - January 11, 2021**

- Clinigence loads the sample list into the Registry.
- Clinigence assigns beneficiaries to practices and providers using the sample list data and the ACO-provided organization census.
- Integrated practices only: Clinigence pre-populates the responses in the registry using the extracted EMR data or other data feeds.
- ACOs train the registry users and set up user credentials.

- **January 11 – January 20, 2021**

- *Clinigence MSSP Registry becomes available for chart abstraction. Clinigence will notify each ACO as their Registry becomes available.*



ACO Reporting Timeline

- **January 11-20 - March 31, 2021**

- ACO's use the Clinigence Registry to collect and approve their data.
- If there are problems during the collection phase, submit your issues at support.clinigence.com or via email to support@clinigence.com.

***NOTE:** If the issue pertains to a specific patient you **must** go to the support site to enter patient information. Email is not HIPAA-compliant. Please identify the patient using the Patient ID, not the HICNO.*



ACO Reporting Timeline

- **February 5, February 19, March 5, 2021**

- Clinigence uses the data in the Registry and the CMS-provided claims-based data to test export and submission to CMS.
- Clinigence provides interim submission reports and performance reports.

- **March 17, 2021**

- **Target date for ACOs to complete chart abstractions.** This gives us a few days to confirm that all chart abstractions needed are complete and resolve any errors found during submission.

- **March 17 – 31, 2021**

- Clinigence performs the final submission and disables the Save feature in the Registry. We can submit as many times as needed, but only the final submission counts towards your scores.
- ACO's have this period to correct any errors they may notice.



ACO Reporting Timeline

- **March 31, 2021, 8 pm ET**

- All data must be submitted in the CMS Web Interface.

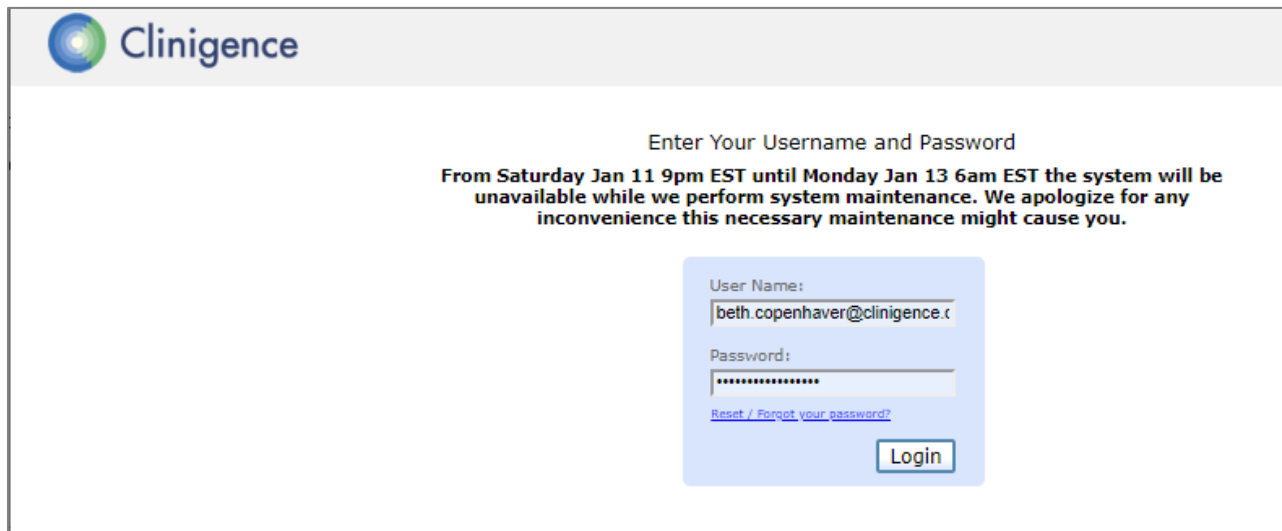
- **April 1-30, 2021**

- Clinigence exports all data and reports from CMS Web Interface for future reference.
 - Clinigence generates and delivers final submission packets.



A Note About System Maintenance

- During the MSSP reporting period, Clinigence will need to run system maintenance and back-ups. These are scheduled to run during the weekends, generally Sundays. The Registry will be unavailable during that time.
- When we expect that maintenance will take longer, a maintenance notice will be posted on the log in screen by Thursday so that you can plan accordingly.



The screenshot shows the Clinigence login interface. At the top left is the Clinigence logo. The main heading is "Enter Your Username and Password". Below this is a maintenance notice: "From Saturday Jan 11 9pm EST until Monday Jan 13 6am EST the system will be unavailable while we perform system maintenance. We apologize for any inconvenience this necessary maintenance might cause you." Below the notice is a light blue login box containing fields for "User Name:" (with the text "beth.copenhaver@clinigence.r") and "Password:" (masked with dots). There is a link for "Reset / Forget your password?" and a "Login" button.

Clinigence

Enter Your Username and Password

From Saturday Jan 11 9pm EST until Monday Jan 13 6am EST the system will be unavailable while we perform system maintenance. We apologize for any inconvenience this necessary maintenance might cause you.

User Name:
beth.copenhaver@clinigence.r

Password:

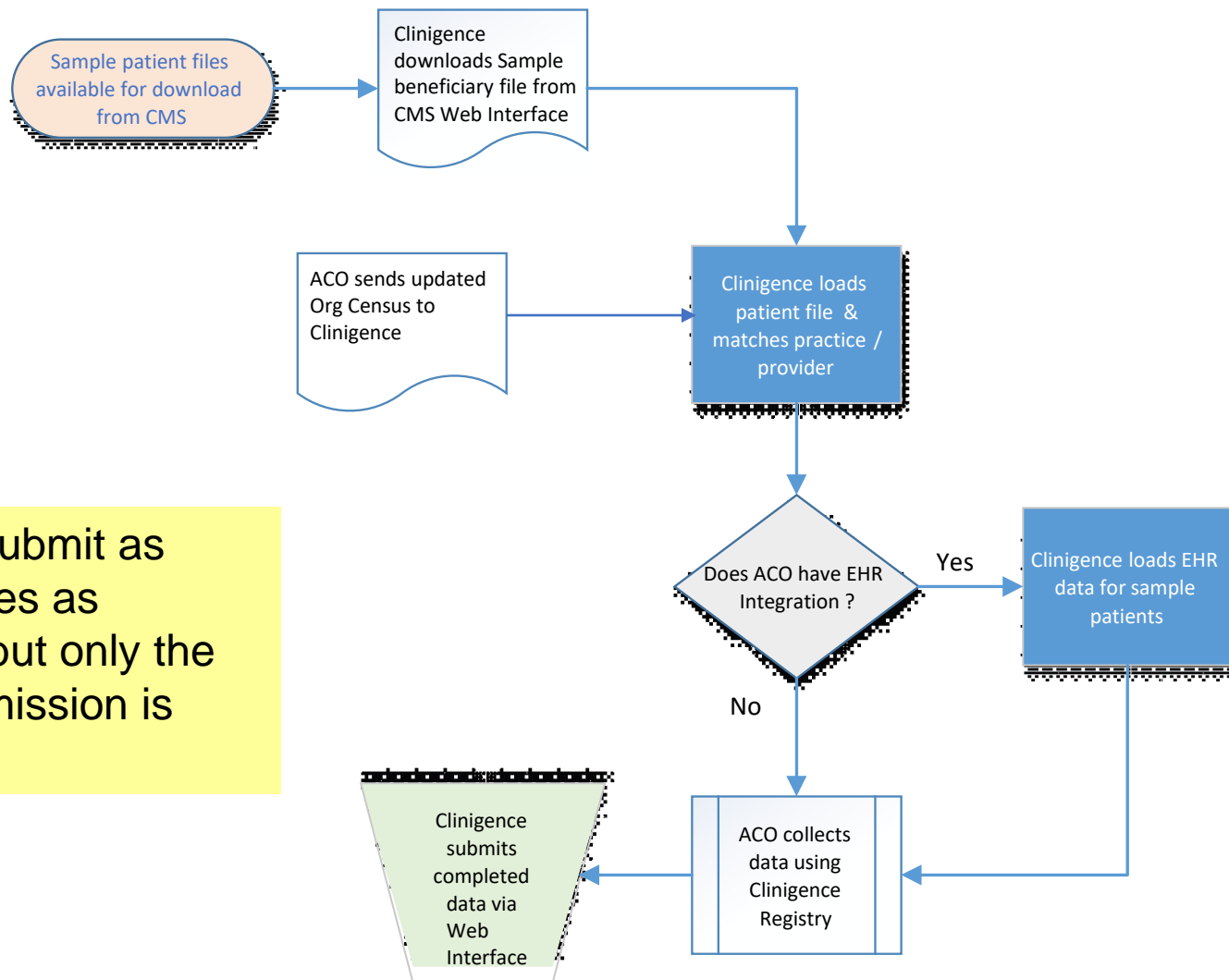
[Reset / Forget your password?](#)

Login

The Submission Process



Annual Collections Cycle



We can submit as many times as needed, but only the final submission is used.

The Clinigence MSSP Registry Tool



The Clinigence MSSP Registry Tool

- The Clinigence ACO Annual Reporting Registry is used to collect and confirm the answers to the clinical questions CMS asks.
- The tool takes the user through a step-by-step wizard for each clinical domain.
- There are two levels of data access available:
 - Access to all beneficiaries in the ACO
 - Access to only beneficiaries assigned to a single practice
- The Registry is updated every year to reflect the latest CMS requirements.
- Clinigence Registry remains available even after the CMS GPRO Web Interface is made unavailable.



Accessing the Clinigence MSSP Registry

1. Login to Clinigence (solution.clinigence.com).
2. Select ACO Tools.
3. Select Attributed Registries.
4. Select Q1 2021 ACO Reporting to CMS.

NOTE: If you see a small lock icon next to the Q1 2021 ACO Reporting to CMS selection, then your ACO's registry is not yet ready for data collection and you will not be able to save any changes.



Setting up Registry Credentials

- A user must have an administrator-level account at the organization to add users.
- Each user must have his/her own individual account.
- Granting access to the ACO Tools menu must be done by Clinigence support.
- If a user needs access to the MSSP Registry, please submit a ticket to support@clinigence.com with the user's email address and full name. Please specify if the user should have access to the entire ACO organization's patient list or to only a single practice.



Navigating in the Registry

- There are a number of techniques you can use to navigate in the Registry:
 - Hot links. Select an underlined patient name to access the Attributed Groups Summary for that patient.
 - Status icons. If a patient is ranked for a domain of care, select the icon to access the questions for those measures.
 - Breadcrumbs. Select a breadcrumb to go back to a previous screen.



The Registry Front Page

Registries > November 2019 CMS Report Simulation

Reports

Export

Rows containing: All

☐ not attributed
 ☐ incomplete
 ☒ complete
 ☒ approved

Patient Name	Date of Birth	CMS ID	Patient ID	Provider	MRF	CARE	DM	HTN	PREV	MH
Aguilar, Ashton	7/11/1944	478414700	21135106		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Aguilar, Emerson	2/9/1944	142870342	21144333		<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Anderson, Hayden	7/8/1946	373870732	21501528		<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Anderson, Shirley	11/15/1952	327069939	21501631		<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Armstrong, Dakota	9/25/1940	42866042	21132910		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Austin, Shane	11/25/1944	77072738	21150714		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Berry, Jayden	3/3/1941	511712630	21149626		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Berry, Kennedy	8/14/1948	176424810	21145219		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Black, Kelly	12/22/1942	8916832	21145083		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Bowman, Devin	6/5/1963	176	21142682		<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Campbell, Joyce	12/26/1953		21143346		<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
Carr, Tristan	2/7/1930	56	21118995		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
			623		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
			986		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
			855		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
			781		<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
			580		<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
			054		<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
			079		<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
			298		<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
			030		<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
			170		<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
			840		<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>

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Select a patient name to access the Attributed Groups Summary

Select a status icon to directly access the collection wizard for that patient for that clinical domain

Patient ID is an internal Clinigence ID –use this ID when entering a ticket for Clinigence support (not PHI)

Registry Front Page

Reports

Export Rows containing: All

not attributed incomplete complete approved

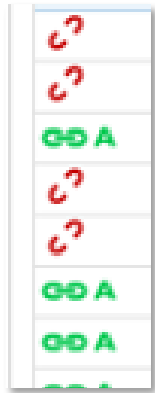
Match	TIN	Practice	Patient Name	Date of Birth	HICAN	Patient ID	Provider	MRF	CARE	DM	HTN	IVD	PREV	MH
All		All						All	All	All	All	All	All	All
❌	351974765	Rural Family Practice (P	Aguilar, Alfred	1/14/1992		13688383		●	●	●	●	●	●	●
❌	351974765		Aguilar, Allen	11/7/2009		13688384		●	●	●	●	●	●	●
❌	351974765		Aguilar, Amanda	3/19/1984		13688385		●	●	●	●	●	●	●
❌	352088182		Aguilar, Anita	8/26/1923		13688403		●	●	●	●	●	●	●
❌	352088182		Aguilar, Anita	8/26/1923	226757056	13688403		●	●	●	●	●	●	●
❌	200296383		Aguilar, Brandy	4/6				●	●	●	●	●	●	●
			Aguilar, Brenda	5/7				●	●	●	●	●	●	●
			Aguilar, Caleb	12/				●	●	●	●	●	●	●
			Aguilar, Chase	10/				●	●	●	●	●	●	●
			Aguilar, Claire	4/2				●	●	●	●	●	●	●
			Aguilar, Colleen	3/2				●	●	●	●	●	●	●
			Anderson, Robby	6/4				●	●	●	●	●	●	●
			Anderson, Brent	12/				●	●	●	●	●	●	●
			Anderson, Cody	12/				●	●	●	●	●	●	●
			Anderson, Dennis	2/2				●	●	●	●	●	●	●
			Anderson, Frances	5/2				●	●	●	●	●	●	●
			Anderson, Jasmine	2/1				●	●	●	●	●	●	●
			Anderson, Jeffrey	1/3				●	●	●	●	●	●	●
❌	351974765		Anderson, Jeremiah	4/2				●	●	●	●	●	●	●
❌	200296383		Anderson, Juanita	7/1				●	●	●	●	●	●	●
❌	262955230		Anderson, Scott	4/3				●	●	●	●	●	●	●
❌	351974765		Armstrong, Beatrice	8/1				●	●	●	●	●	●	●
❌	351974765		Armstrong, Devin	3/21/1942	226757056	13688405		●	●	●	●	●	●	●

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TIN, Patient Name, and CMS Id are populated from the CMS Sample Patient file

The Practice and Provider are populated based on the TINs and NPIs in the CMS Sample Patient file and the Organization Census

Matching Patients



Red broken link = Practice not integrated or patient not found in data feed

Green unbroken link = Patient match found in integrated data feed (Integrated Practices only)

Status Indicators

Patient Name	Date of Birth	CMS ID	Patient ID	Provider	MRF	CARE	D	
					All ▼	All ▼	All ▼	
Aguilar, Ashton	7/11/1944	478414700	21135106		●	✓	●	
Aguilar, Emerson	2/9/1944	142870342	21144333		●	●	●	
Anderson, Hayden	7/8/1946	373870732	21501528		●	●	●	
Anderson, Shirley	11/15/1952	327069939	21501631		●	●	●	
Armstrong, Dakota	9/25/1940	42866042	21132910		●	✓	●	
Austin, Shane	11/25/1944	77072738	21150714		●	●	●	
Berry, Jayden	3/3/1941	511712630	21149626		●	●	●	
Berry, Kennedy	8/14/1948	176424810	21145219		●	●	●	

Data collection is complete and approved for these clinical domains

Data collection is complete but needs to be approved for this clinical domain

Patient is ranked and data collection is incomplete for this clinical domain



Medical Record Found

○ not attributed
◐ incomplete
● complete
✔ approved

MRF	CARE	CAD	DM	HF	HTN	IVD	PREV
All	All	All	All	All	All	All	All
✔	○	○	○	○	○	○	✔
✔	○	○	○	○	○	○	✔
✔	○	○	○	○	○	○	✔
✔	○	○	○	○	✔	○	✔
✔	○	○	✔	○	○	○	✔
✔	○	○	✔	○	○	○	✔
✔	✔	○	○	○	✔	○	✔
✔	✔	○	○	○	○	○	✔
✔	○	○	○	○	○	○	○
○	○	○	○	○	○	○	◐

To save time, the MRF answers are defaulted to Yes.

For integrated practices, if a patient match is found in the data feed, the default is Approved.

If the practice is not integrated or no patient match was found, the default is Yes, but it still needs to be approved.

Changing Assignments

- Clinigence will use the information provided in the CMS Ranking file and the Organizational Census to assign patients to the most appropriate provider and practice.
- If the a patient should be assigned to a different practice or provider than is shown in the Registry, the Organization Administrator can re-assign them.

[Registries](#) > [October 2016 CMS Report Simulation](#) > Anderson, Bobby

Anderson, Bobby
81 years (6/4/1935)
Male

Patient ID: 13375005
EMR ID(s): 17435

CMS Groups

Assignment

Practice:

Provider:

Save

Diego Molina
Luke Hayes
Madeline Franklin
Marlene Morgan
Ralph Carr

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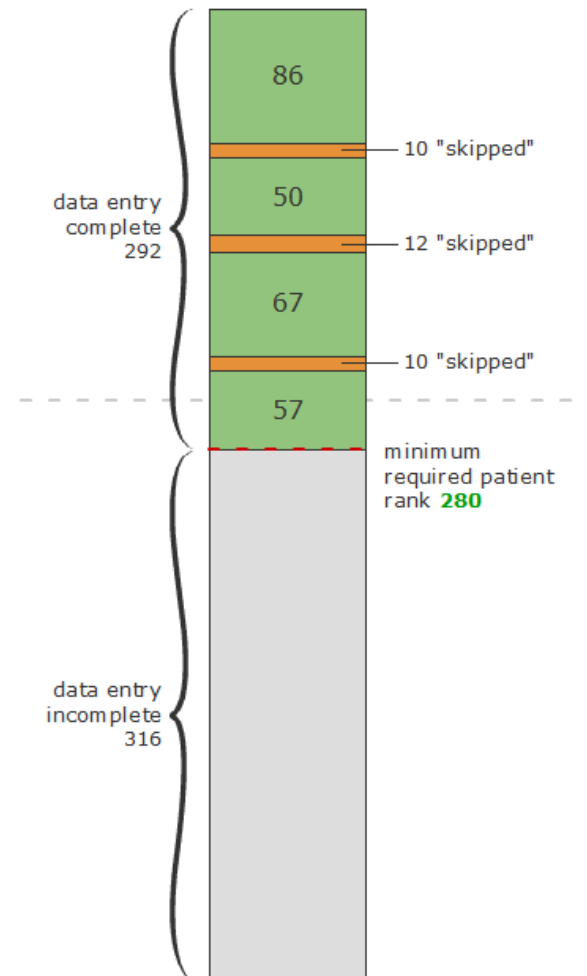
Consecutive, Ranked Patients

- For reporting year 2020 CMS is again requiring the ACOs to complete 248 consecutive, ranked patients.
- If the sample contains fewer than 248 patients for a clinical domain, the ACO must complete 100% of the patients in the sample for that domain.
- If a patient ranked <248 is “skipped” (Medical Record not found, patient not qualified for measure, Other CMS Reason) then the next ranked patient must be completed.



Consecutively Ranked Patients

- In this example, data entry is complete for 292 patients.
- The number of *consecutively completed* patients is 260 (292 complete – 32 skipped)



Consecutively Ranked Patients

- If you complete data entry for *consecutively ranked* patients above the minimum, CMS will include those patients in its performance calculation.
- If you complete data entry for *non-consecutively ranked* patients above the minimum, CMS will **not** include those patients in its performance calculation.



Finding Patients

- At most organizations the Chart Abstractors are given a list of patients or a set of parameters (practice & provider) to complete.
- Use the filtering capabilities to locate the desired patients.
- Once the patient list is how you need it, you can export that list to a .CSV file that can be opened in a spreadsheet application.



Filtering the Patient List

- You can filter the patient list a number of ways:
 - By TIN (enter the TIN in the filter field)
 - By Practice (select from dropdown)
 - By completion of data (select Rows Containing Incomplete Data)
 - By approval status (select Rows Containing Unapproved Groups)
 - By domain of care and status (Attributed, Incomplete, Complete, Approved)
- You can combine these filter options to narrow your patient list in the most convenient way for chart abstraction at your organization.



Filtering the Patient List

- Sort the list of patients by those with incomplete data to get started.
- As data collection proceeds you can filter to show only patients with Unapproved data.

Reports

Export Rows containing: Incomplete Data

not attributed

Match	TIN	Practice	Patient Name	ID	Provider	MRF	CARE	CAD	DM
All		All				All	All	All	All
	954505159	Greensburg Clinic	Acevedo, Alfred	920024830164640		●	●	●	●
	766910698	Moultrie Family Medicin	Acevedo, Salvatore	855315829166336		●	●	●	●
	954505159	Greensburg Clinic	Andersen, Dale	682213899164506		●	●	●	●
	954505159	Greensburg Clinic	Andrade, Mike	125596551189664		●	●	●	●
	982898001	Floyd Clinic	Atkinson, Cherie	743336945160464		●	●	●	●
	542764364	Greensburg Clinic	Avery, Lashonda	898843608164340		●	●	●	●

Reports

Export Rows containing: All

not attributed incomplete complete approved

Match	TIN	Practice	Patient Name	HICAN	Patient ID	Provider	MRF	CARE	CAD	DM	HF	HTN	IVD	PREV	MH
All		All					All	All	All	All	All	All	All	All	All
		Rural Family Phys (eCV	Aguilar, Alfred		13374995	Leonard Fowler	●	●	●	●	●	●	●	●	●
		Family Phys in ACO (El	Aguilar, Allen		13374990		●	●	●	●	●	●	●	●	●
		Family Phys in ACO (El	Aguilar, Amanda		13374997		●	●	●	●	●	●	●	●	●
		Family Phys in ACO (El	Aguilar, Anita	22049980	13374998	Luke Hayes	●	●	●	●	●	●	●	●	●
		Family Phys in ACO (El	Aguilar, Brandy		13374999	Marlene Morgan	●	●	●	●	●	●	●	●	●
		Family Phys in ACO (El	Aguilar, Brenda		13375000	Luke Hayes	●	●	●	●	●	●	●	●	●
		Family Phys in ACO (El	Aguilar, Caleb	19300930	13375001		●	●	●	●	●	●	●	●	●

- Each column has a filter if you want to narrow the list further.

What Data Is Needed for a Patient?

- Patients in the CMS ranking file are often ranked for multiple measures. This helps reduce the overall number of patient charts that need to be examined.
- To determine which measures a patient is ranked for, the Attributed Groups Summary is helpful.



Attributed Groups Summary

- Select the patient name and the Attributed Groups Summary for that patient appears. This shows which clinical domains include the selected patient in the sample and the completeness of the data for each.

Registries > October 2016 CMS Report Simulation > Anderson, Bobby

Anderson, Bobby
81 years (6/4/1935)
Male

Patient ID: 13375005
EMR ID(s): 17435

CMS Groups Assignment

Attributed Groups Summary

HICAN: Comments (0)

100% complete	Medical Record Found	Edit
0% complete	Preventive Measures	
0% complete	MH - Mental Health	

Data collection is complete for this clinical domain.

This patient is ranked for 3 domains. There are multiple measures within the Preventive Measures domain.



Filtering & Navigation

- If you have filtered the patient list by row or using the column filters, then accessed the Attributed Groups Summary screen for a specific patient, use the breadcrumb link or Back button on your browser to return to the filtered list.

The screenshot displays the Clinigence Reports interface. At the top, there is a 'Reports' header with an 'Export' button and a 'Rows containing:' dropdown set to 'All'. To the right, status indicators show 'not attributed' (grey circle), 'incomplete' (red circle), 'complete' (green circle), and 'approved' (green checkmark).

Match	TIN	Practice	Patient Name	Date of Birth	HICAN	Patient ID	Provider	MRF	CARE	DM	HTN	IVD	PREV	MH
All		All	anderson					All	All	All	All	All	All	All
	351974765		Anderson, Bobby	6/4/1935		13688393								
	351974765		Anderson											
	351974765		Anderson											
	351439427		Anderson											
	351974765		Anderson											
	351974765		Anderson											
	200296383		Anderson											
	351974765		Anderson											
	200296383		Anderson											
	262955230		Anderson											

Below the table, a breadcrumb trail reads: [Registries](#) > [October 2017 CMS Report Simulation](#) > Anderson, Brent. The 'October 2017 CMS Report Simulation' link is highlighted with a yellow box.

The detailed view for 'Anderson, Brent' shows patient information: 84 years (12/17/1933), Male, Patient ID: 13688394, and EMR ID(s). Below this, there are tabs for 'CMS Groups' and 'Assignment'. The 'Assignment' tab is active, showing an 'Attributed Groups Summary' with HICAN: 371305466A and a 'Comments (0)' button.

At the bottom, a status bar shows a green circle with '100%' and the text 'complete Medical Record Found', along with an 'Edit' button.

Entering Data

- From the Attributed Group Summary screen select Edit for the clinical domain you want to update OR
Select the status icon for the domain from the Front Page.
- Each measure group has a collection wizard with series of questions with answer drop-downs.
- The number of questions for each clinical domain will depend on the answers you select.
- As you answer questions the progress indicator updates

Armstrong, Dakota

79 years (9/25/1940) Patient ID: 21132910
Male EMR ID(s):

CMS Groups Assignment

[Attributed Groups Summary](#) > Edit Group Measures
CMS ID: 42866042

50% **HTN - Hypertension**

3 Module Rank

Active HTN diagnosis on or before 7/1/19
Yes

Entering Data

- When all the questions have been answered for a clinical domain, the progress indicator will show 100%.
- Use the Comments button to record relevant information for this measure.
- *Select Save at any point to save your work. If you leave the page without saving, you will lose your changes.*

The screenshot displays a patient record for Armstrong, Dakota, a 79-year-old male with Patient ID 21132910. The interface includes tabs for 'CMS Groups' and 'Assignment'. Below these, there is a link to 'Attributed Groups Summary' and a button for 'Edit Group Measures'. The CMS ID is 42866042. A yellow callout box points to the 'Comments (0)' button, stating: 'Use the Comments button to record relevant information'. At the bottom, a progress indicator shows '100%' with a green circle and a '100%' label. Next to it is an 'Approved' checkbox. The measure is identified as 'HTN - Hypertension'. At the bottom right, there are 'Cancel' and 'Save' buttons, with the 'Save' button highlighted by a yellow box. The bottom left corner shows '3 Module Rank'.

Armstrong, Dakota

79 years (9/25/1940)
Male

Patient ID: 21132910
EMR ID(s):

CMS Groups Assignment

[Attributed Groups Summary](#) > Edit Group Measures
CMS ID: 42866042

100% ☐ Approved

HTN - Hypertension

Cancel Save

3 Module Rank

Comments (0)

Use the Comments button to record relevant information

Pre-populated Answers

- For PREV-7 (Influenza) if CMS provides a "Yes" answer based on claims data, no further action is required. If a Yes answer is provided, you will not be able to over-write that CMS-provided answer when the data is uploaded to the CMS WI.
- **If the practice has integrated its EHR with Clinigence** or if the ACO provides alternative data feeds*, then that data is used to prepopulate Registry questions.

* Alternate data feeds must be agreed upon with Clinigence in advance of the December time frame.



Entering Values

- Certain questions require you to enter values, such as lab results. CMS has provided a range of “valid values” for each item and you will not be able to enter a value that is outside that range.
- For example, CMS has established a range for Systolic blood pressure of 0-350 mm Hg.

If the patient's latest documented Systolic was 400 mmHg you will not be able to save the measure with 400 in the Systolic field.

The screenshot shows a web-based form titled "HTN - Hypertension". At the top left, there is a circular progress indicator showing 80%. The form includes several sections: "HTN Confirmed" with a dropdown menu set to "Yes"; "Most Recent BP" with a dropdown menu set to "Yes"; "Date Taken" with a text input field containing "10/04/2016"; "Systolic" with a text input field containing "2500"; and "Diastolic" with a text input field containing "72". A modal dialog box is open in the foreground, displaying an error message: "solution.clinigence.com says: Systolic must be between 0 and 350". The dialog box also includes a checkbox labeled "Prevent this page from creating additional dialogs." and an "OK" button.

Entering Values

beta.clinigence.com says

Systolic must be between 0 and 350

OK

If you enter an invalid value, an error message gives you the acceptable range. In this example, you could enter 350 and add a Comment giving the actual value.

Hover the mouse over the field label to see the range of valid values

Systolic

Valid values are any number between 0 and 350.

DM-2 – Poor Control

For PY2020, CMS guidance is that the HbA1c date drawn must be the most recent test. If there is no result documented for that test, then you should enter 0 in the HbA1c Value field. We cannot upload a blank field to the CMS Web Interface.

The screenshot displays the 'CMS Groups' interface for 'DM - Diabetes'. At the top, there's a 'CMS Groups' tab and a breadcrumb trail: 'Attributed Groups Summary > Edit Group Measures'. A 'Comments (0)' button is in the top right. Below the header, a progress indicator shows '75%'. The main title is 'DM - Diabetes', with 'Cancel' and 'Save' buttons. The form contains several sections: 'History of OR active diagnosis of diabetes' with a 'Yes' dropdown; 'One or More HbA1c Test was Performed' with 'Yes' (selected) and 'No' radio buttons; 'Date Drawn' with a date input field showing '09/21/2020'; and 'HbA1c Value' with a text input field. The 'HbA1c Value' field is highlighted with a yellow box and has a validation message: 'Valid values are any number between 0 and 25.' There are also links for 'DM Confirmation' and 'DM-2: Most Recent HbA1c Result' with question marks.

Entering Dates

- Certain clinical domains require you to enter a date or date range for an item. Most require that the date falls within the measurement period (Jan. 1, 2020 through Dec. 31, 2020).

HTN - Hypertension

solution.clinigence.com says

BP Taken Date must be in 2020

OK

HTN-2: Controlling High Blood

Date Taken

December 2019

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Using Comments

- You can enter Comments at the patient level and at the measure level.
- Comments are NOT uploaded to the CMS Web Interface.
- You can generate a report of the Comments for the entire organization or a specific practice.

Anderson, Dennis
58 years (2/26/1958)
Male

Patient ID: 13375008
EMR ID(s):

CMS Groups Assignment

Attributed Groups Summary
HICAN: Comments (3)

100% complete	Medical Record Found	Edit
100% complete	CARE - Care Coordination	Edit
100% complete	HTN - Hypertension	Edit
0% complete	Preventive Measures	Edit
0% complete	MH - Mental Health	Edit

Using Comments

- Many organizations like to use the Comments feature to record where in the EMR the supporting data was found.
- Comments can be useful when multiple users are working together as well as in case of an audit

The screenshot displays a patient record for Dennis Anderson, 58 years old (DOB 2/26/1958), Male, with Patient ID 13375008. The interface includes tabs for CMS Groups and Assignment. Under CMS Groups, there is an 'Attributed Groups Summary' section with a 'Comments (3)' link. The summary lists five groups: Medical Record Found (100% complete), CARE - Care Coordination (100% complete), HTN - Hypertension (100% complete), Preventive Measures (0% complete), and MH - Mental Health (0% complete). A 'Comments' window is open, showing three entries from Beth Copenhagen dated 12/6/2016. The first entry is 'Awaiting CMS Other Approved Reason for Fall Risk screening.' The second entry is 'Fall Risk not performed, patient refused. This is not an acceptable exclusion reason for the measure.' The third entry is 'The actual BP on 10/4/2016 was 400/72. Max allowed by the field is 350'. A 'Save' button is at the bottom of the comments window.

Anderson, Dennis
58 years (2/26/1958)
Male

Patient ID: 13375008
EMR ID(s):

CMS Groups Assignment

Attributed Groups Summary
HICAN:

Comments (3)

100% complete Medical Record Found Edit

100% complete CARE - Care Coordination

100% complete HTN - Hypertension

0% complete Preventive Measures

0% complete MH - Mental Health

Comments

12/6/2016 Beth Copenhagen
Awaiting CMS Other Approved Reason for Fall Risk screening.

12/6/2016 CARE - Care Coordination Beth Copenhagen
Fall Risk not performed, patient refused. This is not an acceptable exclusion reason for the measure.

12/6/2016 HTN - Hypertension Beth Copenhagen
The actual BP on 10/4/2016 was 400/72. Max allowed by the field is 350

Save

Other CMS Approved Reason

- Requests to use CMS Other Approved Reason must be manually entered in the CMS Web Interface.
- Clinigence personnel will handle that task as long as you have selected this option as the answer and given details needed to support this request in the Comments for that specific measure.
 - *In the Comment be sure to include an explanation of why you think it is appropriate to skip the beneficiary.*
- CMS will either approve or deny the request and will identify appropriate next steps (if any) that need to be taken. This information will be provided in the resolution of the QualityNet Help Desk inquiry and Clinigence will add that information to the Comment.

Approving Data

- *Each ACO will determine if they will be using the Approve Data feature. Check with your coordinator.*
- Each domain will have an Approve checkbox that needs to be selected and saved for those answers to be considered Approved.
- After the domain has been Approved, the status icon shows a solid green with a white checkmark.
- If you need to make changes to an already approved domain, you will have to re-approve that domain when you finish your changes.

[illegible]

Clinigence MSSP Registry Reports

- There are 3 reports available in the MSSP Registry:
 - Data Entry-Shows the ACO progress on data entry and practice-level performance scores for each clinical domain. (Replaces the Registry Performance Report from previous years.)
 - Diff (Difference) -For integrated practices, this report shows the pre-populated answer for each question and the current answer which was either populated from CMS or manually entered.
 - Comments Report –A compilation of all comments, this report can be generated for the entire organization or a selected practice.



Data Entry Summary Report

- This report is designed to let the ACO track it's progress in data collection.
- There is a row per measure that shows the following for data collection:
 - Minimum required patient rank to meet CMS minimum
 - Number of ranked patients with incomplete data
 - Number of patients with complete data (can filter for completed and approved)
 - Consecutively complete (starting at rank #1)
 - Skipped patients



Data Entry Summary Report

- The following data is shown for performance:
 - Included in the denominator (Eligible population)
 - Included in the numerator (Meets criteria)
 - Not in Numerator (Does not meet criteria)
 - Performance Rate

NOTE: Performance numbers are not based on the rank or consecutively completed patients, only those with 100% data completed for that measure. This is a departure from how CMS will calculate the rate.




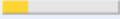

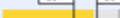

Data Entry Summary Report

Data Entry Summary Report

Export

columns in this color are unaffected by filtering

Filters: None

Measure Group	Measure	Minimum Req. Patient Rank	Data Entry Incomplete	Data Entry Complete	Consecutively Completed	Skipped (Non-Consecutive)		Performance (Non-Consecutive)			
						Total	Denominator Exclusions	Included in the Denominator	Included in the Numerator	Not in Numerator	Performance Rate
CARE	CARE-2 Falls: Screening for Future Fall Risk	✗ 264	214	402	103	2	1	211	178	33	 84.36 %
DM	DM-2: Hemoglobin A1c (HbA1c) Poor Control	✗ 261	157	459	22	3	NA	154	34	120	22.08 %  Lower Rates Are Better
HTN	HTN-2: Controlling High Blood Pressure	✓ 262	312	304	302	10	3	302	109	193	 36.46 %
PREV	PREV-5: Breast Cancer Screening	✗ 258	34	582	12	6	6	28	22	6	 78.57 %
PREV	PREV-6: Colorectal Cancer Screening	✗ 258	178	438	45	4	3	171	167	4	 97.66 %

Data Entry Summary Report

- Select any non-zero number to drill-down to a list of those patients.

Measure Group	Measure	Minimum Req. Patient Rank	Data Entry Incomplete	Data Entry Complete	Consecutively Completed	Skipped (Non-Compliant)
						Total
CARE	CARE-2 Falls: Screening for Future Fall Risk	✗ 264	<u>214</u>	<u>402</u>	<u>103</u>	<u>2</u>
DM	DM-2: Hemoglobin A1c (HbA1c) Poor Control	✗ 261	<u>157</u>	<u>459</u>	<u>22</u>	<u>3</u>

Data Entry Patient List

List Category: **Skipped (Total)**

[\[view criteria details\]](#)

Approval Status: *Include all patients in data sample*

Practices and Providers: *By Practice(s)*

Cornerstone Family Clinic, Dane Wellness Clinic, Valley Family Practice

Export

CMS ID	Last Name	First Name	DOB	Gender	CARE-2 Rank	Help Desk Ticket ID Covering Approved Reason	Patient Marked As Qualified for the Measure	Patient was Screened for Future Fall Risk	Practice	Provider
5AA6BB5CC55	Able	John	8/2/1946	M	9	XXXXXXXX	No	No	Cornerstone Family Clinic	Jean Stackwell, MD
9AA6BB9CC99	Ackerman	Tilly	10/12/1950	F	234	YYYYYYYY	No	No	Valley Family Practice	Alex Chu, MD
5AA6BB5CC55	Baker	Sarah	3/6/1948	F	34		No	No	Cornerstone Family Clinic	Ralph Carter

Data Entry Summary Report - Filtering

- You can filter by practice and/or provider. The default is to include all practices and providers.

Filter Settings

Multiple selections will be AND'ed together.

ApprovalStatus:

☒ Include all patients in data sample

☐ Only include approved patients

Practices:

☐ All Practices and Providers

☒ By Practice(s)

Family Physicians in ACO (eMDs) ▼ Add

Family Physicians in ACO (eMDs) X

☐ By Provider(s)

Data Entry Summary Report - Filtering

NOTE: The Measure Group, Measure, and Minimum Required Patient Rank columns are not affected by filtering.

Data Entry Summary Report		
<div>Export</div> columns in this color are not affected by filtering		
Measure Group	Measure	Minimum Req. Patient Rank
CARE	CARE-1: Medication Reconciliation	X 248
CARE	CARE-2: Falls	X 267
DM	DM2: Hemoglobin A1c (HbA1c) Poor Control	✓ 262

When the minimum rank is reached a green check appears.

Data Entry Summary Report - Exporting

- After you have filtered the report as needed, you can export the report to a .XLSX file.
- The measure data appears on the second sheet. You will see the addition of a Rank Achieved column.

E18													
	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Measure Group	Measure	Minimum Req Patient Rank	Rank Achieved	Data Entry Incomplete	Data Entry Complete	Consecutively Completed	Total Skips	Denominator Exclusions	Included in the Denominator	Included in the Numerator	Not in Numerator	Performance Rate
2	CARE	CARE-2 Falls: Screening for Future Falls Risk	264	No	214	402	103	2	1	211	178	33	84.36%
3	DM	DM-2: Hemoglobin A1c (HbA1c) Poor Control	261	No	157	459	22	3	NA	154	34	120	22.08%
4	HTN	HTN-2 Controlling High Blood Pressure	262	Yes	312	304	302	10	3	302	109	193	36.46%
5	PREV	PREV-5 Breast Cancer Screening	258	No	34	582	12	6	6	28	22	6	78.57%
	PREV	PREV-6 Colorectal Cancer Screening	258	No	178	438	45	4	3	171	167	4	97.66%

Next Steps

Next Steps

- The ACO Administrator needs to request credentials for all users who will be involved in the data collection.
- Each ACO schedules a training session for their data collection users. Feel free to use any of the Clinigence MSSP Registry materials on the help desk. (support.clinigence.com)
- Each ACO prepares a plan with daily and/or weekly goals for data collection.



Questions?

